

## QUALITY POLICY STATEMENT

Schneider GB Ltd believe that within the scope of their services, the Quality Management System complies with the requirements of BS EN ISO 9001: 2008 and as such, this enables us to offer our Clients a proven level of Quality Assurance.

It is our Policy to supply products and services to our customer's satisfaction and to ensure that internal operational procedures are suitable for this purpose.

Ensure that all Contracts are carried out to the Client's specification, complying with all current regulations, standards and with particular emphasis on quality and safety, using experienced operatives to achieve this aim whilst continually striving to provide constant improvement in methods of working.

The Management are committed to the further development and implementation of the Quality Management System. This will be monitored by the Managing Director who holds ultimate responsibility for formulating and implementing the policy.

This commitment will be conveyed to the rest of the Company at Management Review meetings which will be held at annual intervals as a minimum.

Compliance with the Quality Management System is the responsibility of all employees

The Company includes measures to ensure that it is aware of current and future needs and expectations of present customers, potential customers and interested parties (people in the Company; suppliers and partners, community and the Public affected). Such measures include identifying market opportunities, assessing and improving current weaknesses and competitive advantage, meeting statutory and regulatory requirements, providing adequate resources, etc. Whilst implementing these measures and having identified our competition, we will assess the market to ensure that we add value to our Clients.

All documentation is subject to control by the Managing Director. The basis of this control is to ensure that the latest copies, relevant to the accomplishment of work are available at the time and place of work, to ensure the effective functioning of the Company's operations, processes and quality management system.

The compliance of this Quality Management System is the responsibility of all employees

Throughout all processes, the company will monitor, review its procedures through audits and inspections, to be carried-out to ensure that the Company continues to support customer needs and expectations. Where deviation from them is determined, we will implement appropriate corrective, preventative and improvement actions through our Non-conformance Procedure.

The company will conduct reviews of the Policy at annual intervals as a minimum to ensure it remains relevant and effective with respect to the company's procedures and services.

Signed:



..... Graham Cox

Date: **13<sup>th</sup> November 2016**

**(Managing Director)**